

Privacy Policy



Effective Date: 20/12/2024

This Privacy Policy explains how Train & Car Model Auction ("we," "us," or "our") collects, uses, and discloses your personal information when you use our website and services (the "Services").

Information We Collect

We collect information from you when you use our Services, including:

Personal Information: This includes information that can be used to identify you, such as your name, email address and phone number.

Usage Information: This includes information about how you use our Services, such as the pages you visit, the features you use, and the auctions you participate in.

Device Information: This includes information about the device you use to access our Services, such as your IP address, browser type, and operating system.

How We Use Your Information

We use your information for various purposes, including:

Providing and improving our Services: We use your information to provide and improve our Services, such as processing your bids and communicating with you about your auctions.

Communicating with you: We use your information to communicate with you about your account, our Services, and other matters.

Marketing and advertising: We may use your information to send you marketing and advertising communications, such as email newsletters and promotional offers. You can opt-out of receiving marketing communications from us at any time.

Protecting our rights and interests: We may use your information to protect our rights and interests, such as to prevent fraud and enforce our Terms of Service.

Disclosure of Your Information

We may disclose your information to:

Service providers: We may share your information with third-party service providers who help us provide and improve our Services, such as payment processors and shipping companies.

Legal authorities: We may disclose your information to law enforcement or other government authorities if required by law or to protect our rights and interests.

Business transfers: We may disclose your information in connection with a merger, acquisition, or sale of all or part of our business.

Data Security

We take reasonable measures to protect your information from unauthorized access, use, and disclosure. However, no method of transmission over the internet or method of electronic storage is completely secure. Therefore, we cannot guarantee the absolute security of your information.

Your Rights

You have the right to:

Access your information: You can request access to the personal information we hold about you.

Correct your information: You can request that we correct any inaccuracies in your personal information.

Delete your information: You can request that we delete your personal information from our records.

Object to processing: You can object to the processing of your personal information in certain circumstances.

Restrict processing: You can request that we restrict the processing of your personal information in certain circumstances.

Data portability: You have the right to receive your personal information in a portable format.

Contact Us

If you have any questions about this Privacy Policy, please contact us at info@trainandcarmodelauction.wales.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new Privacy Policy on our website.

This Privacy Policy is for informational purposes only and does not constitute legal advice. You should consult with an attorney to obtain legal advice regarding this Privacy Policy or any other legal matter.